

# proSYNCT<sup>TM</sup> Subscription Program

## Frequently Asked Questions

1. What kind of vehicles can I use proSYNCT<sup>TM</sup> KaaS with?
  - a. 3DATX parSYNCR<sup>®</sup> FLEX and FLEX-PNC can be used with virtually any gasoline- or diesel-powered vehicle, from lawn equipment to ocean-going vessels.
2. How difficult is the equipment to use?
  - a. The parSYNCR<sup>®</sup> equipment is very user friendly! If you are familiar with basic shop equipment, such as an OBDII scan tool, the parSYNCR<sup>®</sup> can be up and running within an hour. **A first-time training is mandatory, and a one-time training fee of \$2,500 will be applied for per parSYNCR<sup>®</sup> model rented.** Additional training and assistance can be purchased.
3. I have never measured emissions before. How will I make sense of the data that I obtain?
  - a. 3DATX software will allow for easy analysis of your emissions data. During training, we can provide you with how to interpret the findings, whether your process involves comparison to a baseline test, or ensuring that your vehicle does not exceed a standard. Use of 3DATX software is included with your subscription.
4. What is measured through the 3DATX iPEMS?
  - a. Real-time acquisition of both gas (CO<sub>2</sub>, CO, HC, O<sub>2</sub>, NO, NO<sub>2</sub>, SO<sub>2</sub>) and particulate (PN and PM) emissions measurements.
5. Where is proSYNCT<sup>TM</sup> available?
  - a. The subscription-based program is currently available in North America, South America, UK and Europe.
6. Who pays for the shipping of all equipment?
  - a. The renter is required to pay for all shipping costs.
7. What if my equipment is damaged or does not work upon its arrival?
  - a. 3DATX guarantees the function of all equipment upon arrival to you. Should the equipment be damaged or it does not work upon you receiving it, 3DATX will incur all costs for its repair.
8. Can I cancel my subscription at any time?
  - a. No, each subscription contract is structured for a period of 36 months or 3 years.